

ARNOVA 2022 Membership Survey Report and Summary

October 2022

Prepared by Membership Survey Sub-Committee (Mirae Kim, Laurie Mook, and Jessica Word)

<u>Acknowledgements</u>

The Membership Committee designed the survey for 2020 but the pandemic intervened and delayed implementation until 2022. There were many hands involved in the design of the survey and we would like to thank all of the following for their input.

- Esi Ansah, co-chair 2020
- Brenda Bushouse, co-chair 2020 2022
- Mirae Kim, co-chair 2022 current
- Crystal Trull, co-chair 2021 2022

ARNOVA Membership Committee Members: Roseanne Mirabella (2021 -2022), Laurie Mook (2020-2022), Matthew Ripper (2020), Yongdong Shen (2021-2022), Kareman Shoair (2021-2022), Jessica Word (2020-2022), Sapna Varkey (2021-2022) and Sandy Zook (2020).

With immense gratitude to ARNOVA staff members, especially Emily Torres, for supporting the committee during the survey design and administration.

Goal

In 2020 the ARNOVA board of directors charged the Membership Committee to design a survey of the ARNOVA members. The general goal is to understand members' satisfaction with ARNOVA services and their engagement in ARNOVA activities. The survey results will inform board discussion and ARNOVA decision-making in the coming years.

Methodology

The 2022 membership survey was sent to 521 current members and 197 participated for 38% response rate. The survey was in the field between April 1 and June 30,2022. It is worth noting that this is not a strict response rate because the survey was open to anyone who has access to the anonymous survey link available online. ARNOVA staff members sent email blasts to current members. Nonetheless, ARNOVA staff also promoted the anonymous link to the survey via ARNOVA's social media (i.e., Twitter and Facebook) and the committee co-chair, Mirae Kim, sent out email reminders to ARNOVA-L. That means, anyone subscribed to ARNOVA-L or see ARNOVa's social media accounts could have completed the survey using the anonymous link. Finally, the anonymous survey link was available on the ARNOVA website front page during the time the survey was fielded.

As such, some of the 197 respondents may not have had their membership renewed when they took the survey and thus are not counted as part of the 521 "current" members. Yet, it is very likely that they are active ARNOVA members who subscribe to ARNOVA-L or follow ARNOVA's social media accounts but simply happen to have not yet renewed their annual memberships. It is also worth noting that many ARNOVA members renew when they register for the November conference and several respondents to this survey requested if the calendar year-based membership period should be reconsidered.

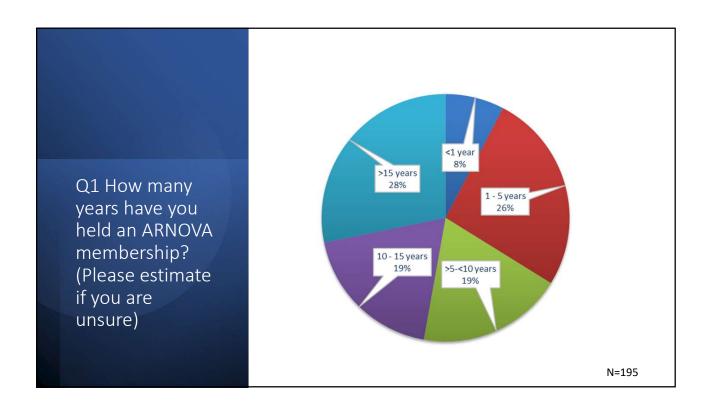
As a point of comparison, the last ARNOVA membership survey was fielded in 2017 and sent to 1,148 current members. It had 413 participants for a 36% response rate (see more details in the 2017 report). It is worth noting that the 2017 membership committee encouraged some respondents to take the survey in person while attending the annual meeting via computers set up for that purpose. Although it was not possible for the current survey given the timing of it as well as the hybrid form of a conference in 2021, this could be a strategy that can be replicated for future membership surveys.

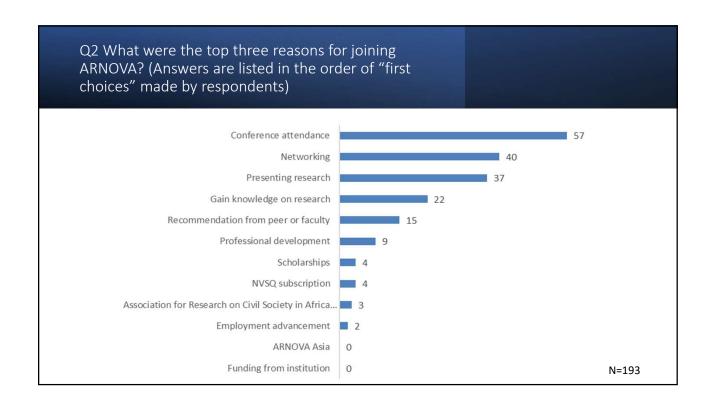
Main Findings and Recommendations

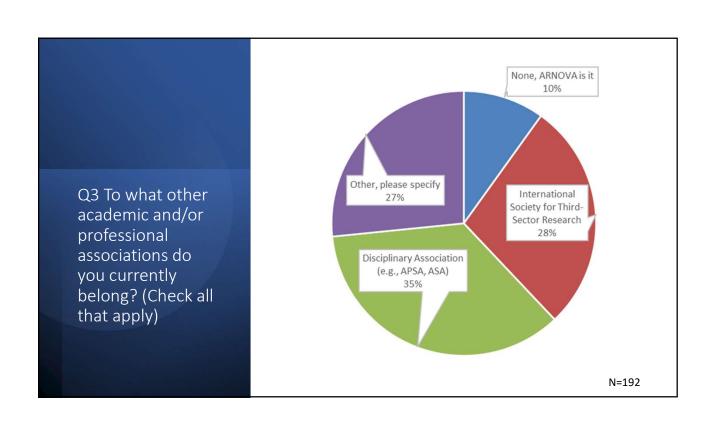
- Overall, members expressed fairly high levels of satisfaction with ARNOVA (Over 80% of respondents said they are either very satisfied or satisfied with their ARNOVA membership). Still, there are some strong themes concerning areas for improvement that deserve attention.
- There is a strong need to examine membership renewal policies (e.g., calendar year renewals). Members appear to be dissatisfied with the membership being tied to the calendar year.
- The current way of small, incremental, and frequent increases in the fee system seems to be preferred over substantial yet infrequent increases.
- More efforts should be made to increase transparency/communication about processes and decision-making by boards and committees.
- ARNOVA board and staff are expected to expand accessibility for all members to engage in governance and especially for those who are interested in more active involvement with ARNOVA.
- Many ARNOVA members engage with the NVSQ as an author and/or a reviewer. There is also strong support (60%) for the second journal sponsorship by ARNOVA.
- Members want to see more opportunities for engagement outside of the annual conference.
- A slightly higher percentage of respondents prefer the in-person (50%) conference format, but a nearly equally high percentage (43%) also chose the hybrid option. Very few respondents prefer the online-only option.
- Members rate their interaction with staff members very highly. ARNOVA members rate
 relatively highly ARNOVA-L and ARNOVA-twitter but a significant majority indicated
 they do not use some of ARNOVA's social media accounts such as Facebook, LinkedIn,
 Instagram, or Youtube. This should be considered when utilizing different
 communication outlets.

***Below, we summarized and visualized responses for all survey questions in the same order that respondents were presented. All open-ended responses were thematically coded by Membership Survey Sub-Committee (Mirae Kim, Laurie Mook, and Jessica Word) and we present commonly appeared themes in the order of frequency. ***

Membership Background



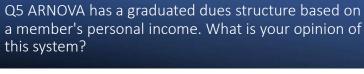


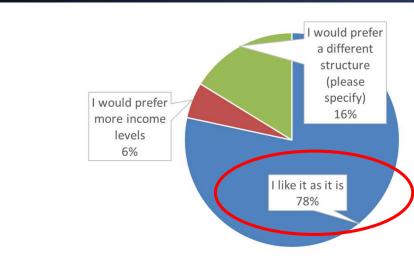


Q4 In what ARNOVA membership activities have you participated? (Please check all that you used within this calendar year)

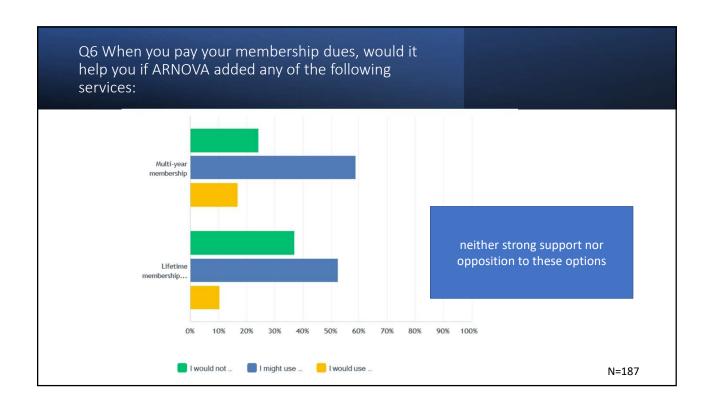
ANSWER CHOICES	RESPONSES
I accessed the ARNOVA website	82%
I read/post to the ARNOVA-L listserv	70%
I presented at an annual conference	69%
I attended a section meeting/event	54%
I encouraged someone to attend an annual conference	54%
I encouraged someone to join ARNOVA	49%
I attended a Common Interest Group (CIG) meeting/event	34%
I read/retweet to ARNOVA Twitter account	30%
I volunteered for ARNOVA in another way. (please describe)	26%
I made a monetary gift to ARNOVA	23%
I served on an Award Committee (e.g.,NVSQ Best Article)	22%
I served on a Board Committee (e.g., Publications Committee)	19%
I served on a Conference Committee (e.g., Track Chair)	19%
I served on the ARNOVA Board of directors	13%
I read/post to ARNOVA Facebook page	9%
I served on a Local Arrangements or Host Committee	8%

N=191





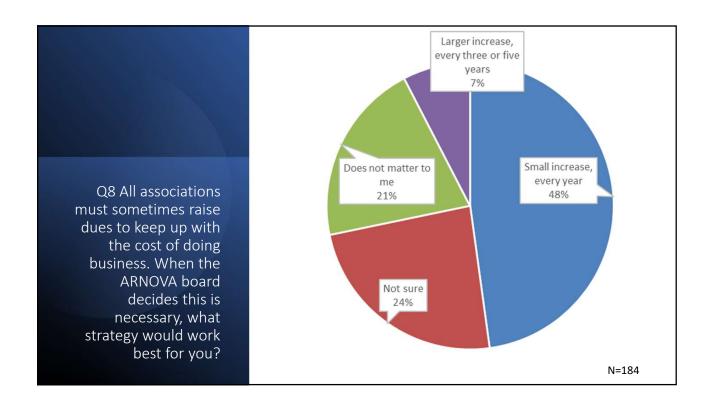
N=185



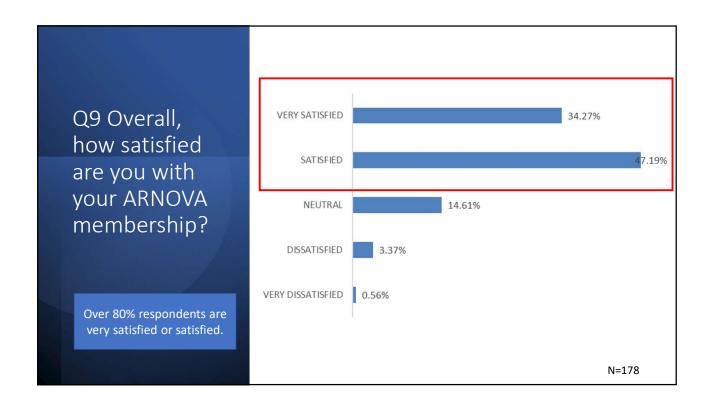
Q7 Who paid your latest membership dues to ARNOVA?

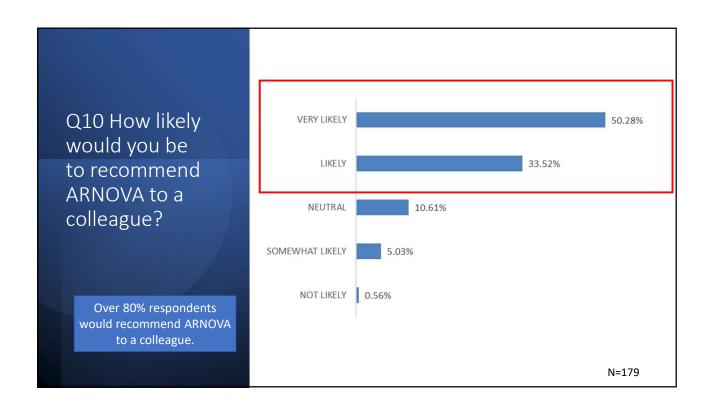
ANSWER CHOICES	RESPONSES
I paid it using my private funds	49.20%
I paid it using my research/professional development funds available at work	29.95%
My employer paid my dues	10.16%
My organization had an institutional membership and my dues were part of	
this institutional membership	6.95%
I received a fellowship/scholarship that paid for my dues	2.14%
Other	1.60%
I had an ARNOVA/AROCSA membership	0.00%

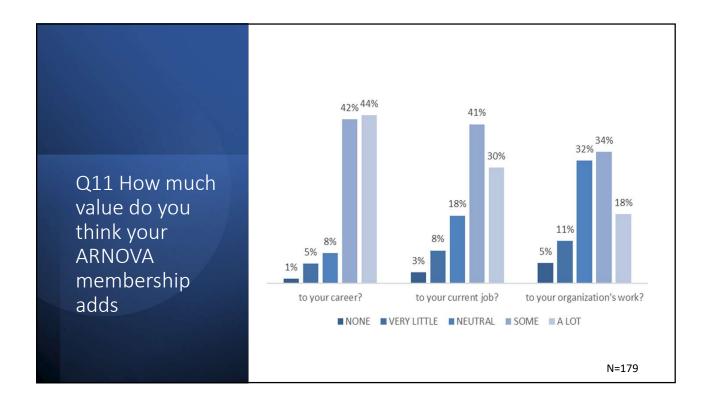
N=187

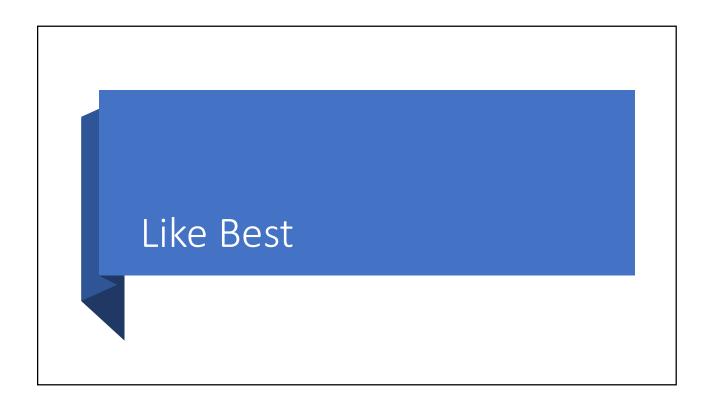


Member Satisfaction









Q12 What is at least one thing you like best about ARNOVA? (open-ended response; 68 members skipped answering this question)

N=129

- One of the clearest themes was how strongly people felt that they are
 connected with others and had a collegial experience (55 mentions) or how
 welcoming and positive the culture of the association was generally for
 individuals (21 mentions). While these two themes are related there was some
 distinction between the two with some respondents calling out particular
 people or mentors while others speaking about the overall atmosphere of the
 association and the tone of interactions.
- Another strong positive response related to the opportunities ARNOVA, and the Conference, provide for people to network with like-minded scholars and researchers (36 mentions).

Q12 continued...

N=129

- The annual conference is one of the things respondents liked best about ARNOVA (21 mentions), followed by the quality and diversity of the research itself (20 mentions).
- Less frequent themes in declining order of frequency included: 9
 mentions of professional development/support for development
 (e.g., scholarships), 9 mentions of diversity/interdisciplinary nature of
 the conference, 6 mentions of the sections, 4 mentions of the
 engagement/respect for practitioners, 3 mentions of the journal
 (NVSQ) and 2 mentions of the ARNOVA-L listsery.

Should be improved

Q13 What is at least one thing you think should be improved at ARNOVA? (open-ended response; 85 members skipped answering this question)

N=112

Committee members coded open-ended responses to identify common themes and identified themes are discussed in the order of frequency of their mentions.

- The need for more opportunities for professional development and engagement outside of the conference (26 mentions). Suggestions included support for regional conferences, webinars and/or opportunities for specific groups such as junior faculty or students throughout the year, rather than only during the conference.
- The need for **improvements to the ARNOVA Conference (25 mentions).**This included suggestions about the location, timing, feedback on research, logistics, and scheduling/overlap of sessions or meetings.

Q13 continued (1)

• The need for **more inclusivity and diversity efforts** (23 mentions). This went well beyond traditional concerns around diversity and included everything from political, disciplinary, geographic (non-US based and other regions of the US), and methodological.

• The need for more inclusivity around the Board of Directors and Committees leadership (9 mentions) with concerns about lack of clarity, diversity and transparency in the selection process for these positions and feelings that unfair advantage was given to prominent schools.

Q13 continued (2)

N=112

- Similarly, there were concerns about NVSQ (9 mentions) with many of the responses pointing out the need to broaden the scope, diversity of voices and research in the journal, and the need for additional outlets (i.e., second journal sponsored by ARNOVA).
- A fourth common theme was the need for improvements in communication from ARNOVA (10 mentions). This included suggestions to improve the clarity and timeliness of the newsletter, website and email communications.

- Frustration with the timing and structure of the membership renewal process (9 mentions) with individuals expressing that employers would only pay membership dues if it was paired with conference registration or that renewal should be allowed year-round and/or pro-rated if done at a different time.
- Less frequent themes in declining order of frequency included: 6 mentions of the need to better support or connect with practitioners, 5 mentions of inactive or communication issues with sections or interest groups, 4 mentions of affordability or costs related to membership and/or the conference, 3 mentions of the need for better administrative processes or staff concerns such as turnover, and 1 mention of the need for more attention to environmental sustainability.

Q14 Overall, how would you rate the quality of each of the following?

5=Very satisfied, 4 = satisfied, 3 = neutral, 2= dissatisfied, and 1 = very dissatisfied

	Average (1-5)	Have not used/NA
Interaction with staff members	4.30	38
Quality of volunteering experiences for ARNOVA	4.09	35
Ability to meet and engage with other members	4.04	1
Interaction with board members	3.94	51
Access to volunteer opportunities in ARNOVA	3.89	9 25
ARNOVA-L listserv	3.89	9 28
Membership Renewal Process	3.71	L 4
ARNOVA social media: Twitter	3.70	89
Website content	3.65	5 3
Monthly E-Newsletter	3.61	L 22
ARNOVA social media: Facebook	3.57	7 119
Website access and navigation	3.52	2 3
ARNOVA social media: LinkedIn	3.51	128
ARNOVA social media: Instagram	3.38	3 139
ARNOVA social media: Youtube	3.32	2 139

Q15 If you were dissatisfied with any of the above, please explain here what you would like to see changed or how you might change these things: (open-ended response; 147 members skipped answering this question)

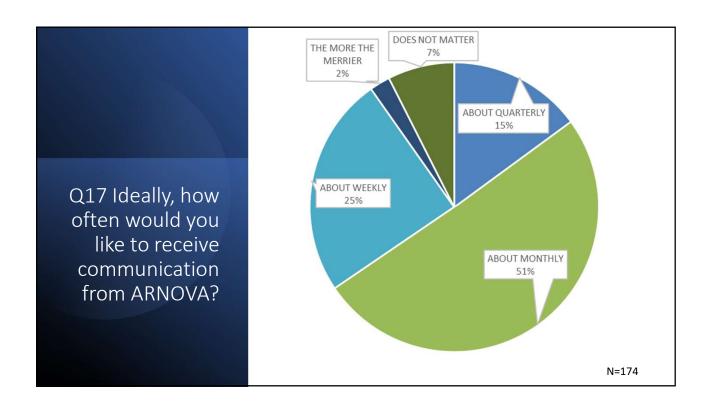
- This question resulted in the repetition of many of the themes from the previous questions about ways to improve ARNOVA. The most common theme focused on the **timing and process of membership renewal (for both institutional and individual members)** with 13 mentions.
- The next most common thing mentioned was **frustrations with the website** (11 mentions) but this was before the website was relaunched, so it is unclear if the new website has addressed these concerns/frustrations.
- Another theme that was repeated was **the need for better communication and more accessibility** for those who want to become more involved or volunteer (7 mentions). Other dissatisfiers included the need for **opportunities to engage outside the conference** (4 mentions) and the need to more clearly acknowledge/**thank existing volunteers or reviewers** (4 mentions).
- A few individuals (3) attributed things they were dissatisfied with due to the disconnections created by the COVID-19 Pandemic. The overarching theme of all the comments across responses really expressed a need for more transparency and opportunities to connect or get involved.

N=50

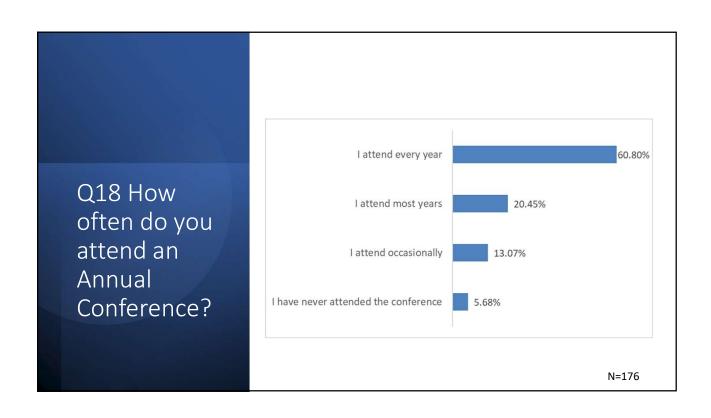
Q16 If you would like to comment further on your ARNOVA experiences, please feel free to use this space: (open-ended response; 174 members skipped answering this question)

- There were only 23 responses and limited themes to analyze.
- One interesting set of comments came from retired and senior members who felt they were under-utilized or not considered or not engaged.

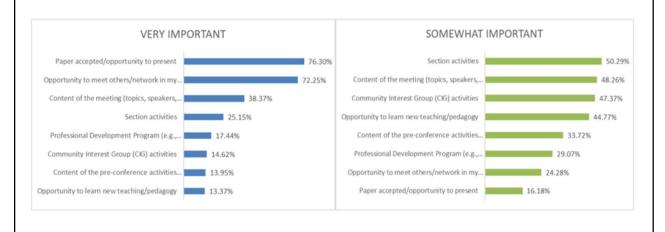
ARNOVA Communication



ARNOVA Conference





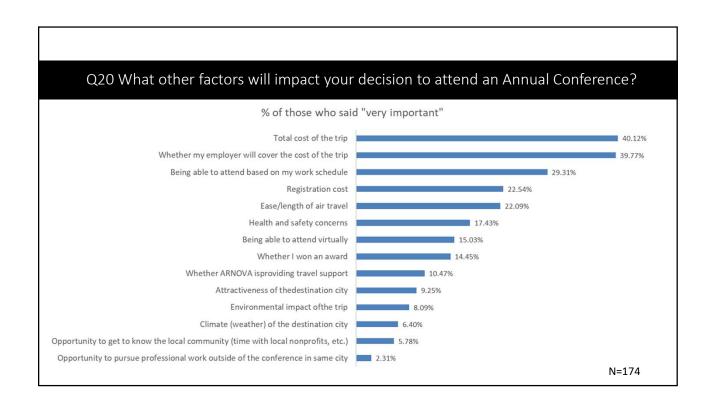


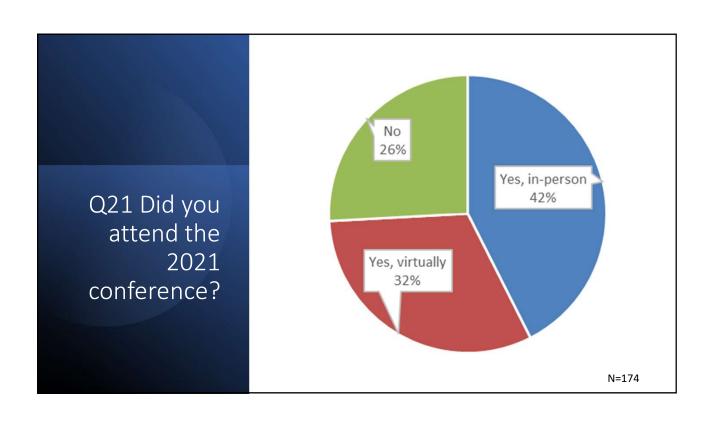
N=173

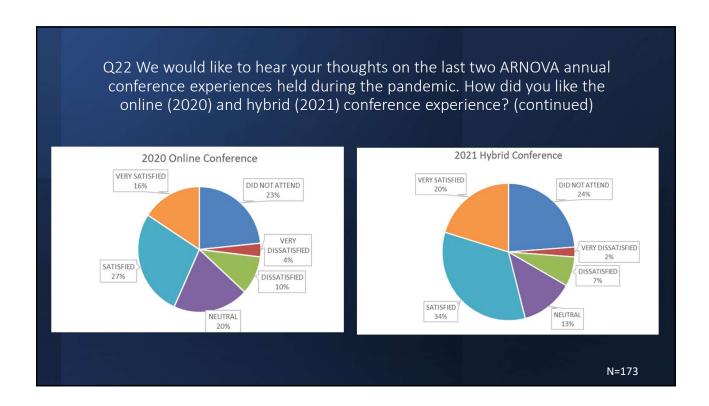
Q19 What are the conference activities that affect your decision to attend an Annual Conference? (2)

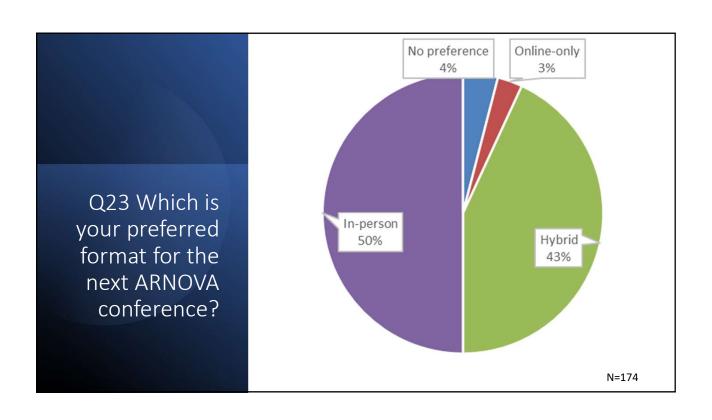


N=173









Q24 How can ARNOVA make its Annual Conference more useful or attractive to you? Please describe (future topics, locations, speakers, etc.): (open-ended response; 129 members skipped answering this question)

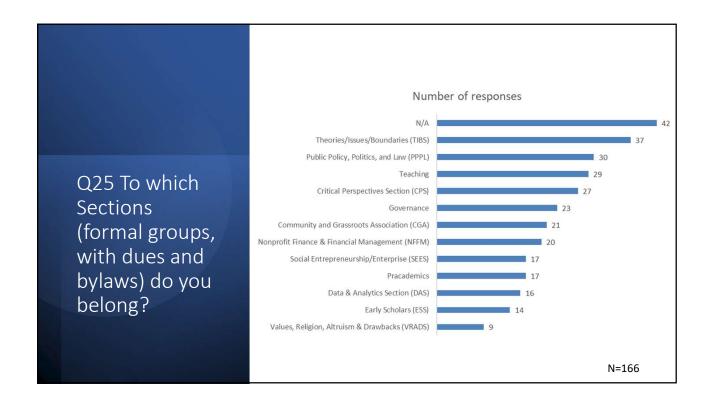
N=68

- Another set of suggestions (4 responses) focused on the need for more professional develop in the areas of methods and/or measurement either during or in pre-conference workshops.
 Related suggestions included the need for more opportunities for networking/unstructured time (6 responses) or mentoring (3 responses).
- The focus on the plenary and speakers was also a theme but with two sets of voices some arguing that plenaries/speakers should be more focused on research (3 responses) and others arguing it should include more focus on practice (3 responses).
- There were also 2 responses that dealt with the need to update conference tracks/themes and 2 responses that dealt with the need for more attention to the environmental/climate impact of the conference.
- Finally, two responses suggested there was an issue with the timing of the conference in terms of conflicts with holiday travel or other professional meetings (APPAM). It is worth noting that the inconvenient timing of the ARNOVA conference was also mentioned in question 13 asking "What is at least one thing you think should be improved at ARNOVA?"

Q24 How can ARNOVA make its Annual Conference more useful or attractive to you? Please describe (future topics, locations, speakers, etc.): (open-ended response; 129 members skipped answering this question)—continued.

- The most common theme is a need to work out the **technical issues for Hybrid and Online Conferences** (11 responses) with many individuals expressing frustration with technical issues that made presenting or attending difficult or less engaging. However, an even larger number (13 responses) felt that continuing to offer a **hybrid or online offerings was important to increase the accessibility** of ARNOVA for those with either financial or health limitations. Six of the open-ended responses expressed that they were only or more interested in attending inperson conferences.
- 10 responses dealt with **conference location** either expressing the need to meet in smaller more affordable cities, easy to get to locations, or warmer weather locations due to the timing of the conference and or the desire for more inclusive locations (international). Relatedly, 9 responses dealt with concerns over the costs of travel or the overall conference and the need to make sure it accessible.
- Inclusivity of the conference is a theme which also emerged with 6 individuals in particular addressing the need for ARNOVA to hold the main conference in non-US settings more regularly or include more non-US centric views and issues in the conference.

Section Membership

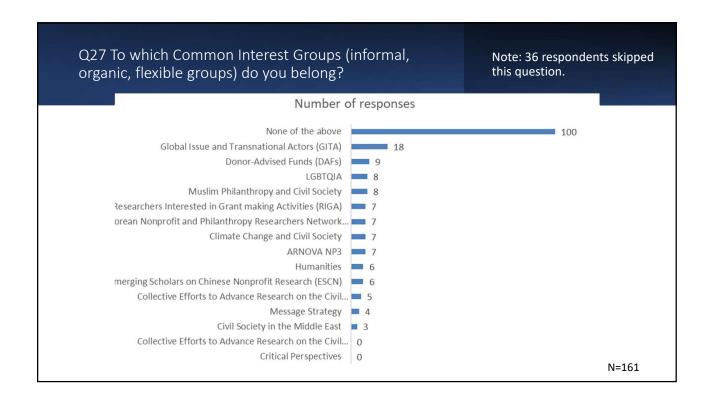


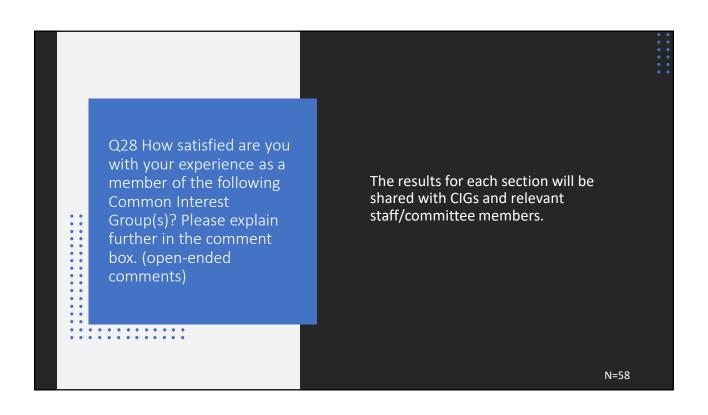
Q26 How satisfied are you with your experience as a member of the following Section(s)? Please explain further in the comment box. (open-ended comments)

The results for each section will be shared with sections and relevant staff/committee members.

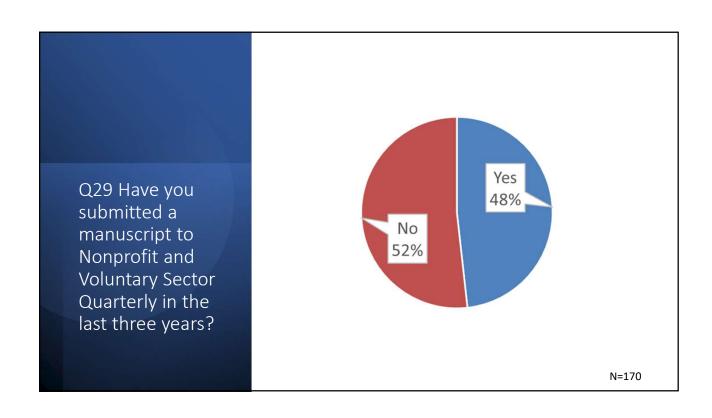
N=122

CIG Membership

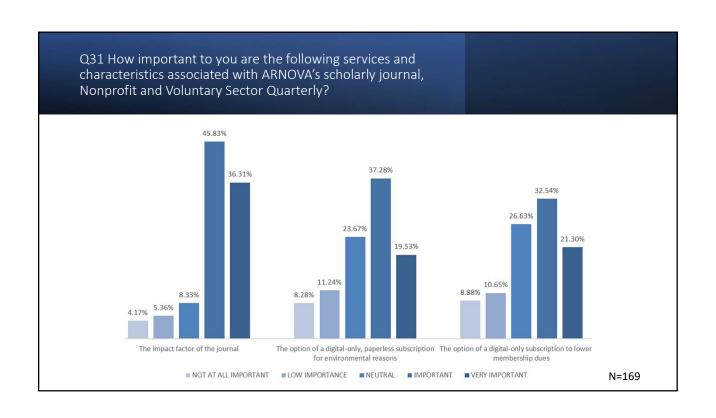


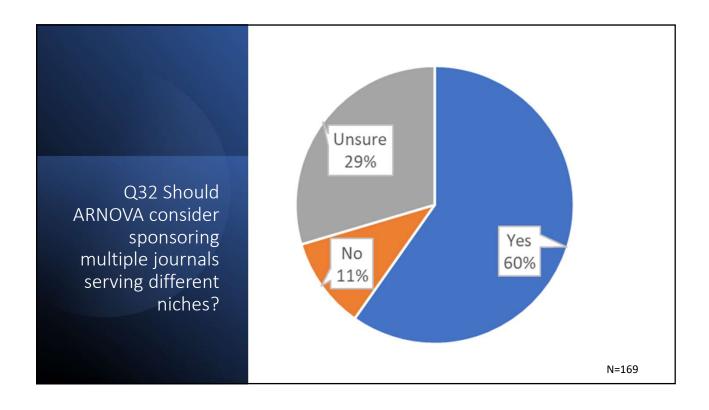


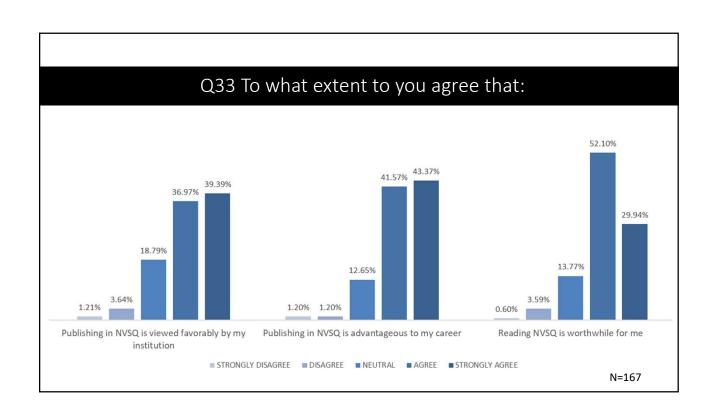
Journal Sponsorship (NVSQ and others)

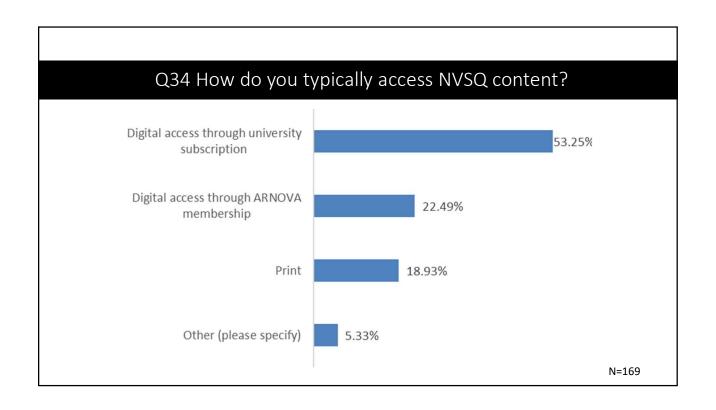


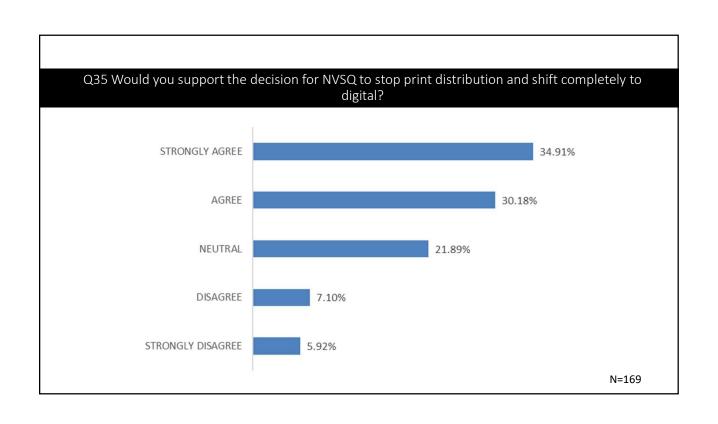




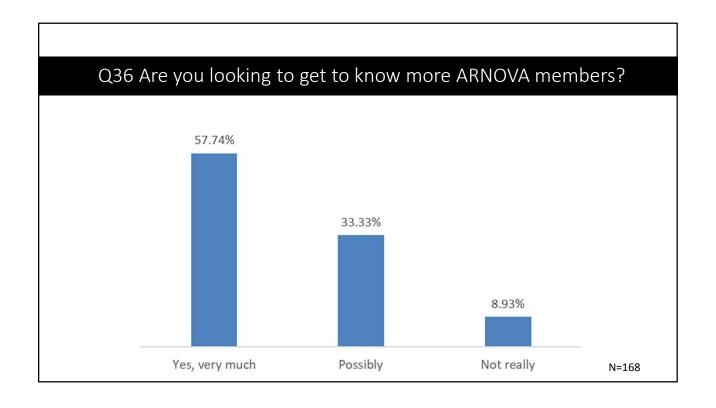


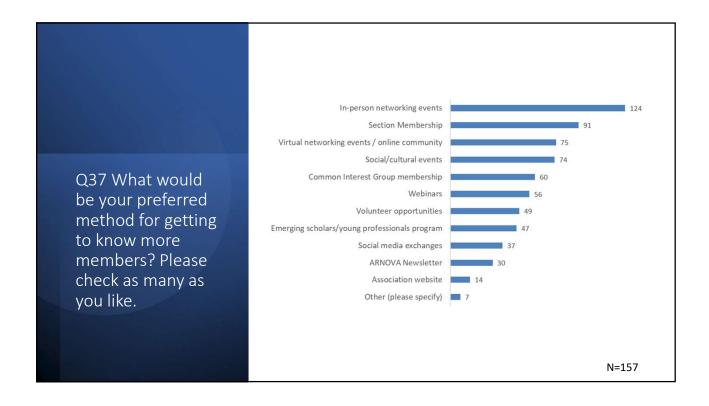






Networking through ARNOVA





Social Media

Q38 Which social media platform(s) do you utilize?

	DO NOT USE	USE INFREQUENTLY (<= 3 TIMES PER WEEK)	USE FREQUENTLY (> 3 TIMES PER WEEK)
Facebook	31.29%	34.97%	33.74%
	51	57	55
Twitter	41.36%	25.93%	32.72%
	67	42	53
Social Link (your ARNOVA	81.01%	17.09%	1.90%
membership feed)	128	27	3
LinkedIn	22.56%	54.27%	23.17%
	37	89	38
YouTube	49.38%	35.80%	14.81%
	80	58	24
Instagram	63.13%	23.13%	13.75%
	101	37	22
TikTok	91.93%	6.21%	1.86%
	148	10	3

N=166

New Services

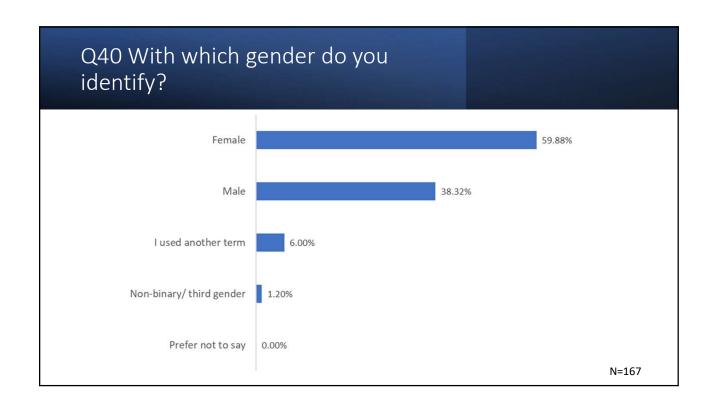
Q39 If ARNOVA were to offer new services of any kind, what services would interest you?

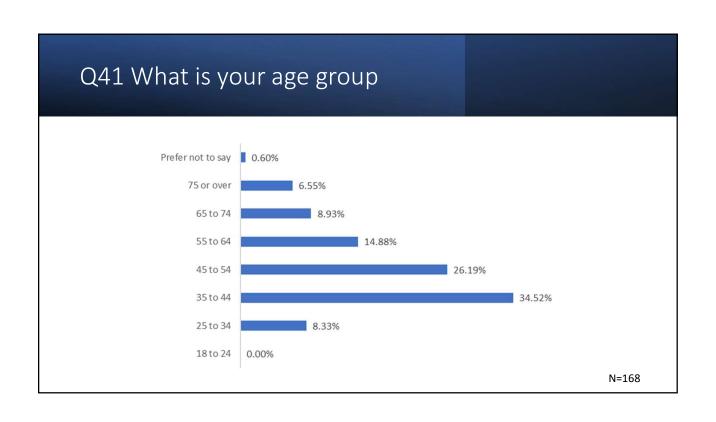
There were only 16 <u>usable</u> responses to this question.

- Providing more venues for publications including more journals, open access journal, e-books (3)
- Organize a writing retreat or accountability groups, paper development workshop (3)
- More opportunities to engage during the year on timely topics such as webinars (2)
- Guides on how to access resources, do peer reviews (2)
- Opportunity to do part-time work, consulting referrals (2)
- Curating grant opportunities (1)
- More social and cultural events linked to conference (1)
- Career advancement/networking opportunities (1)
- More interaction with the sector (1)

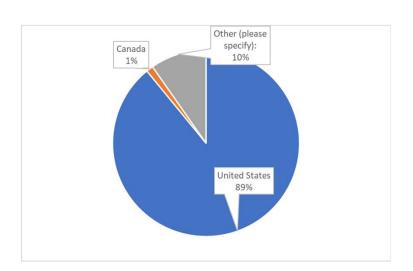
N = 23

Demographics





Q42 In which country do you reside currently?



Other: Singapore, France, Taiwan, Ghana, Uganda, Burkina Faso, Australia, Netherlands, Japan, Australia, UK, Germany, Pakistan, and Vietnam

N=165

Q43 We are trying to assess sociodemographic diversity so that we can measure ARNOVA's progress in diversifying its membership. What is your race/ethnicity? Please describe: (open-ended response; 63 members skipped answering this question)

	Number of	
Response	respondents	
White/Caucasian/Non-Hispanic	97	
Asian	17	
Chicano/Hispanic/Latino/Latinx	6	
African	5	
African-American/Black-American	3	
Black	2	
Arab-American	1	
Native American	1	
Multiracial	1	
Nonwhite	1	
Total	134	

**Please note that the responses to this question reflect survey respondents, not necessarily the entire membership.

N=134

Q44 Please provide any advice you have on attracting underrepresented groups who would find value in ARNOVA: (open-ended response; 139 members skipped answering this question)

	A : Noted by Underrepresented Groups		B : Noted by White Caucasian Group	
Creating spaces/accessibility	5	25%	6	12%
Financial assistance	4	20%	7	14%
Provide a more welcoming climate	4	20%	2	4%
Continue what you're doing	2	10%	4	8%
More representation in leadership, governance	2	10%	5	10%
Outreach - institutions	2	10%	7	14%
Outreach - individuals	1	5%	5	10%
More discipline diversity/global perspectives	0	0%	3	6%
Mentorship/Networking	0	0%	10	20%
# comments	20	100%	49	100%
# respondents providing suggestions	18		34	

^{*} Note that the top response by group B was not indicated at all by group A

N=58

Vision/Mission

Q45 A vision statement is what you want ARNOVA to aspire to be or become in the future. Building from the definitions below, we are considering the following Vision Statement: "ARNOVA, a member-driven, field-building, high integrity organization." Does this statement resonate with you? Member-Driven: Welcoming, supportive, developmental, collegial, interdisciplinary, diverse and inclusive, responsive Field-building: Connecting research to practice, legitimizer for the field, translational, influential, growing the field, innovative, relevant

High Integrity: High quality research and services, ideologically neutral, promoting creativity, learning organization, sustainable, role model, accountable.

81% said YES!

N = 153

46 How would you express ARNOVA's vision? Note: you can provide a list or a full statement. N=41

(provided by current faculty members)

All I know is that is the least inspiring vision I have read. . . It should related more to who we are as a community. That statement is awful. And it should deal with values (e.g. integrity) that goes in a values statement.

ARNOVA's vision is to enable and empower members to conduct, present, disseminate and publish high quality research consistent with its members professional and personal goals regardless of whether at student, early career, practitioner or academic levels.

Avoid jargon and say something sincere

Be sure to emphasize research quality and peer review

Close the gap between vision and intellectual diversity

Conduct research that moves the field forward. Support positive social change.

Connecting academics and professionals through focus on nonprofit work worldwide

encouraging, community-based, applied research, ethical

field-building is an odd phrase and conjures up farming images. perhaps 'domain' or 'discipline' would be better works to build on.

I had an experience with ARNOVA this past year that did not represent "high integrity" to me. So I don't see ARNOVA walking the talk on that one, although I would love to see them do so.

I like the sentiment behind the proposed vision but unless the definitions you provide here are included with the vision statement, the terms listed don't seem to convey any real value. Moreover, it reads more like a statement of what ARNOVA is rather than what it aspires to be do, or perhaps more importantly change in the field.

46 How would you express ARNOVA's vision? Note: you can provide a list or a full statement.

(provided by current faculty members)

I like these ideas, but would express a vision statement more in terms of the vision of what we'd achieve for members in the field. This seems more like a values statement, which is a good thing to have as well.

I think vision and values statements are silt - what use are they? Who is their audience?

Ideologically neutral is problematic for high integrity. I understand that we do not want to be a partisan association but I fear that neutrality might stop us from speaking out again injustice, racism, and hate.

Isn't ARNOVA already this? Where is the vision part?

More focus

Personal style preference -- don't use "growing" unless you are referring to a living object. "expanding the field" is better.

Please workshop this

Seems like the statement should reference the study of nonprofits and voluntarism

Somehow that idea of high level academic exchange of leading research ideas and findings seems to get lost in all of this. This should be first and foremost. ARNOVA isn't just a social club or a mechanism for improving practice, it is knowledge building organization.

Support research on the sector by funding research, holding conferences, publishing a journal, and providing mentoring support for newbies.

The above is not a vision statement. It's more like a mission or identity statement. I also agree with the member-driven (as inclusive of DEI) and high integrity (ideologically neutral - not possible) components. My suggestion: To develop the field of nonprofit studies into a mature, inclusive, and influential source of research that applies to practice.

The academic sector supporting the non-profit sector with research, teaching, and best practices.

The current statement is not bad the proposed Statement is pretentious and promised more than ARNOVA may deliver

The member-driven goal is a formula for keeping ARNOVA as it is or even increasing its current orientations. ARNOVA has been management/policy oriented for 20 years because these are perceived to be the people who show up at conferences. It does not foster new diversity.

The vision statement above is perfect.

Too generic. We need to include democracy, social change and advocacy. Too vanilla as proposed.

Where is social engagement?

46 How would you express ARNOVA's vision? Note: you can provide a list or a full statement.

(provided by PhD student members)

Collegial, applicable research dissemination.

I'm not sure but I teach and believe vision statements to be future oriented and identifying desired end states at some undefined future point. To that end, this seems more like a mission than a vision statement.

Ideological neutrality is a fiction that favors the status quo, including structures, systems, and institutions of oppression and harm. It is a value that conflicts with and negates the other values in the list. As a research organization that is evidence-informed, ideological neutrality is a choice to ignore the evidence about how institutional values and practices have perpetuated and continue to perpetuate harm. Stop centering the experiences of US-based social conservatives who seek to oppress and harm people that they define as less-than-human by virtue of gender, class, and ancestry and whose views thrive in settings of official "neutrality". You know better, so do better.

Participatory field building organization

Slightly impersonal, but good.

The statement itself feels generic - the detail is much more compelling.

The vision lacks the expressive, relational role of nonprofits and philanthropy

To build a community of scholars that strive to attain transformative knowledge for the betterment of society.

46 How would you express ARNOVA's vision? Note: you can provide a list or a full statement.

(provided by Research Organization/Think Tank M<u>embers)</u>

ARNOVA promotes equity and human dignity within nonprofit sciences.

I like the vision statement, but I'm not sure that high integrity covers high quality.

Together for the best world

Q47A value statement encompasses the defining features of ARNOVA and how we operate. It should reflect ARNOVA's core principles and ethics. How would you express ARNOVA's values? Note: you can provide a list or a full statement.

N=31

(provided by faculty members)

"ideologically neutral, promoting creativity." Excellent.

ARNOVA continues to be viewed as US-oriented organization. While the Africa and Asia organizations are important initiatives, ARNOVA does not reach out to European organizations in a meaningful way. Those organizations must come to "us".

ARNOVA is an association that works to provide research and scholarship to understand and support civil society and the important role it plays in our democracy.

ARNOVA strives to be transformative and integrious.

ARNOVA values openness, respect, and collective well-being.

ARNOVA values, respects and supports all members to further and fulfill their research goals, personal, and professional development, as well as their career aspirations in order to achieve success.

Disinterested inquiry from a multitude of perspectives.

diversity; quality research; innovative and creative; supportive

Generosity, Community, Service, Justice, Learning

I am not sure the descriptors of the "High Integrity" value all fit within this category. First, I think we should just drop "ideologically neutral". Second, I am not sure creativity & learning fit as descriptors of integrity. Perhaps we want a forth value.

I know there are different ways of thinking about mission, vision, and values, and people use the terms different, but from my perspective/use of these terms, the vision statement above is really a values statement. A vision statement should be the changed state of the world if ARNOVA achieves its mission.

I would use the words 'Fostering' or 'Promoting' and include 'excellence' in any value statement.

Q47A value statement encompasses the defining features of ARNOVA and how we operate. It should reflect ARNOVA's core principles and ethics. How would you express ARNOVA's values? Note: you can provide a list or a full statement.

(provided by faculty members)

Inclusive, passionate, evidence-based, changemakers

Integrity stands out

objective and ethical pursuit of truth, rigor in research, inclusiveness with respect to disciplinary perspectives, interdisciplinary work, and societal interests

Please workshop this

So I think the vision statement is actually closer to a value statement.

supports democratic principles and processes; believes in the value of diversity in people, ideas, and methods of inquiry.

The proposed vision statement reads like a values statement. Values I would like to see include: anti-racist, community engaged or participatory, accountable, power shifting, along with the values listed under member driven and field building

This is where we should be talking about inclusivity and integrity.

Transparency, Integrity, Charity, Service, Making personal connections

Values should only be expressed of the organization will live up to it

We are a membership driven organization. we value research and support of the nonprofit and philanthropic field in practice and particularly in scholarship. We value international connections in our field.

welcoming supporting investing

Q47A value statement encompasses the defining features of ARNOVA and how we operate. It should reflect ARNOVA's core principles and ethics. How would you express ARNOVA's values? Note: you can provide a list or a full statement.

(provided by PhD student members)

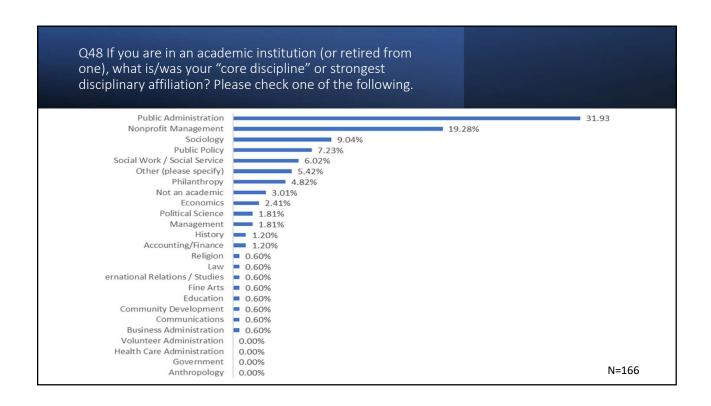
Big to big Group engagement

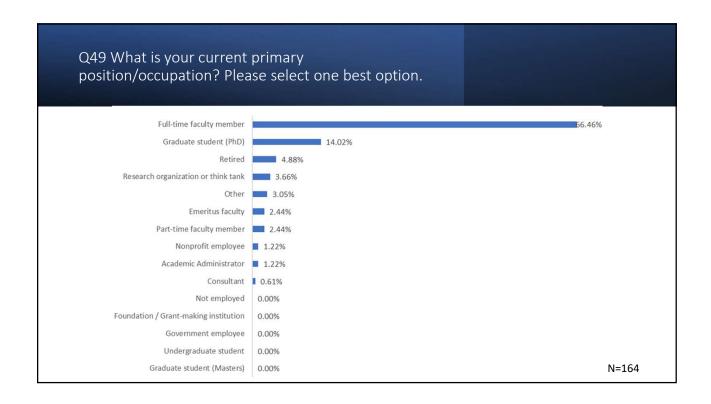
Builds and disseminates knowledge that helps strengthen civil society.

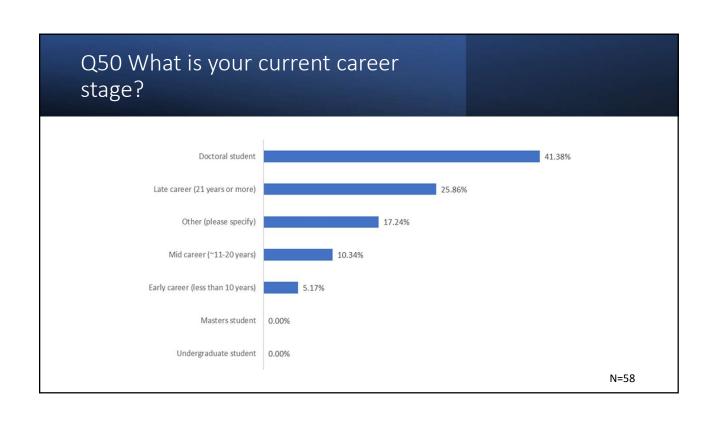
Ethical

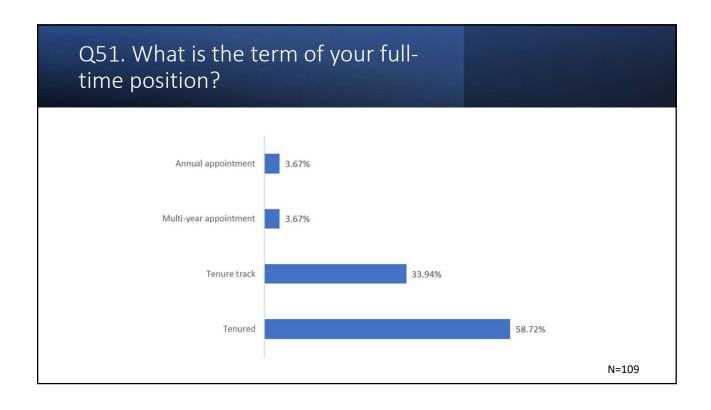
I don't envy y'all trying to come up with this stuff. I think the member-driven, field-building phrase sounds too "tech bro" so maybe "member-focused, field-building, equity-minded"

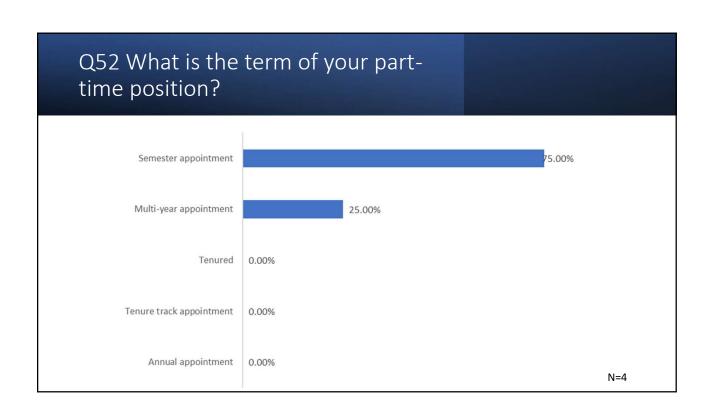
Professional Background











Other Comments

Q53 Is there anything else you would like to add that we did not cover in the survey to learn about ARNOVA member experience? Please add any additional information or comments about the survey itself below (optional). N=21

Only 23 respondents left comments, and please see a few notable comments below. In particular, communication issue and the timing of membership payment have been mentioned multiple times in various open-ended responses throughout the survey.

- The frequency of communications should be related to importance of topics. I would like to know more what the "existential" topics for the organization currently are and how these are being addressed by the Board.
- If memberships end at the end of the calendar year, they should be prorated based on the date the membership began.
- Please DO NOT establish Life Memberships! These are almost always short-term cash infusions that cause long-term cash deficits as longer-term members cease to pay either any dues or dues sufficient to support their membership or the organization as a whole.